

**FIVE TOWN CABLE ADVISORY COMMITTEE**  
Representing the Towns of Great Barrington, Lee, Lenox, Sheffield and Stockbridge

**PUBLIC NOTICE**

**The Five Town Cable Advisory Committee will hold its  
Regular Quarterly Meeting  
Tuesday, December 13<sup>th</sup>, 2016, 6:30PM  
Town Hall, 21 Depot Square, Sheffield**

**Agenda**

**Call to Order**

**Reading of minutes September 13th, 2016 meeting**

**CTSB Report**

- CTSB Quarterly Report
- CTSB/TWC persistent transmission problems - Lee and Lenox
- Update on upgrade of TWC/CTSB origination sights
- Fall Festival of Shakespeare
- For discussion: Volunteers and donations needed

**Spectrum**

- Quarterly Report to include all issues requested:
  - Clarification of the "Important Notice" letter sent to subscribers – converter boxes.
  - The "Peg Fee" pass through full accounting from inception.
  - First draft of past due 3 Year Subscriber questionnaire.
  - On-going intermittent freezing of signals - both video and audio.
- Spectrum/Five Town CAC communications need to improve:
  - Notice letters sent out to subscriber without prior warning to CAC and 5 Towns
  - Changes resulting from consolidation of the companies not described at last meeting?
- Channel 19 Guide
- Telephone number listings problem.
- Customer question – Can a subscriber living in Stockbridge, just over the Great Barrington/Housatonic line bundle services even though they have a 274 phone number?
- Great Barrington subscriber unresolved issue concerning high speed internet.
- Lee subscriber unresolved issue concerning billing/pricing.

**Old Business**

**New business**

**Other Business/Citizen Speak**

- Facebook – CAC status

**Set next meeting date and time, March 14<sup>th</sup> 2016 in Lenox**

**Adjourn**